



Annual Report 2023



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Foreword

In 2023 NGO Resource Center (NGORC) continued its work in Ukraine, providing direct support to those most in need as well as supporting other civil society organizations across Ukraine. 2023 was a year of continued challenges with more than 15 million people in need of Humanitarian Assistance, with a continued targeting of humanitarians, civil communities, and infrastructure by the Russian Federation, with the social services and health sector severely strained and continued mass displacement of individuals and families, further contributing to ongoing challenges.

NGORC sustained and expanded its work in providing support within the protection area, especially focusing on mental health support and victims of sexual violence and abuse to alleviate some of the consequences of an unjustified and barbaric war brought by the Russian Federation, as well as focusing on the particular challenges of humanitarian workers in this sphere. Furthermore, NGORC continued its work as a strong localization advocate of humanitarian assistance in Ukraine and globally, dedicated to Ukrainian leadership and ownership within the Humanitarian Response. NGORC believes that within the response, increased localization efforts are not only critical to effectively reach those in need, but help to improve the quality, coverage, efficiency, and relevance of the overall response. Despite the chaos of war and uncertainty following the full-scale invasion, NGORC remains committed to its mission, supported by partners and donors who share our values, and will continue to expand its partnerships throughout Ukraine.

About Us

Founded in 2018, NGORC is a Ukrainian organization that works on humanitarian as well as development issues, providing direct assistance and working as an accelerator for small and medium size non-governmental organizations providing holistic support. NGORC is engaged in providing direct assistance, advocacy, capacity strengthening, and information sharing, with the goal of making the response of civil society, NGOs, and government more effective, efficient, accountable, and sustainable, both in terms of results and resources invested.

The most valuable resource of NGORC is its staff, and we remain committed to a work environment which provides meaningful work, promotes opportunities for personal development and learning. We value our staff as individuals and their voices and opinions are considered and seen as important. We believe that when staff are motivated by the work itself, have positive perceptions of their work, their colleagues and organization, feel support and are given opportunities, perform better.

NGORC believes it is important to engage in partnerships in Ukraine and globally. NGORC is the first Ukrainian member of ICVA, as well as a member of the UA CSO Alliance and UA Child Rights Network, and an endorser of Charter4Change.

Our Vision

We envision a Ukraine where a respected, vocal and accountable civil society have the power to shape the future for themselves and others.

Our Values

- Collaboration
- Integrity
- Accountability
- Passion
- Diversity
- Quality
- Innovation
- Honesty

Our Mission

Addressing immediate needs and building a better future through the support to Civil Society and NGOs in Ukraine

Our Actions

- Promote an enabling environment for civil society organizations.
- Strengthen the capacity of and support to civil society and NGOs.
- Improve aid- and development-effectiveness and efficiency in Ukrainian civil society.
- Promote key values for civil society, including democracy, human rights, equality, and inclusion.
- Advocate nationally and internationally for issues relevant to Ukrainian civil society.
- Provide direct assistance to those most vulnerable.
- Build meaningful partnerships with local NGOs and support them in their development.

Children affected by the war in Ukraine

In response to the war outbreak, NGO Resource Center received a Special Emergency Grant from the World Childhood Foundation, which funded a project that ran from May 2022 until February 2023. The project's primary objective was to enhance child protection, provide safe environments, and offer psychosocial support, ensuring the well-being of children during this difficult time.



672

beneficiaries (566 children and 106 adults) were reached through individual or group psychological consultations.

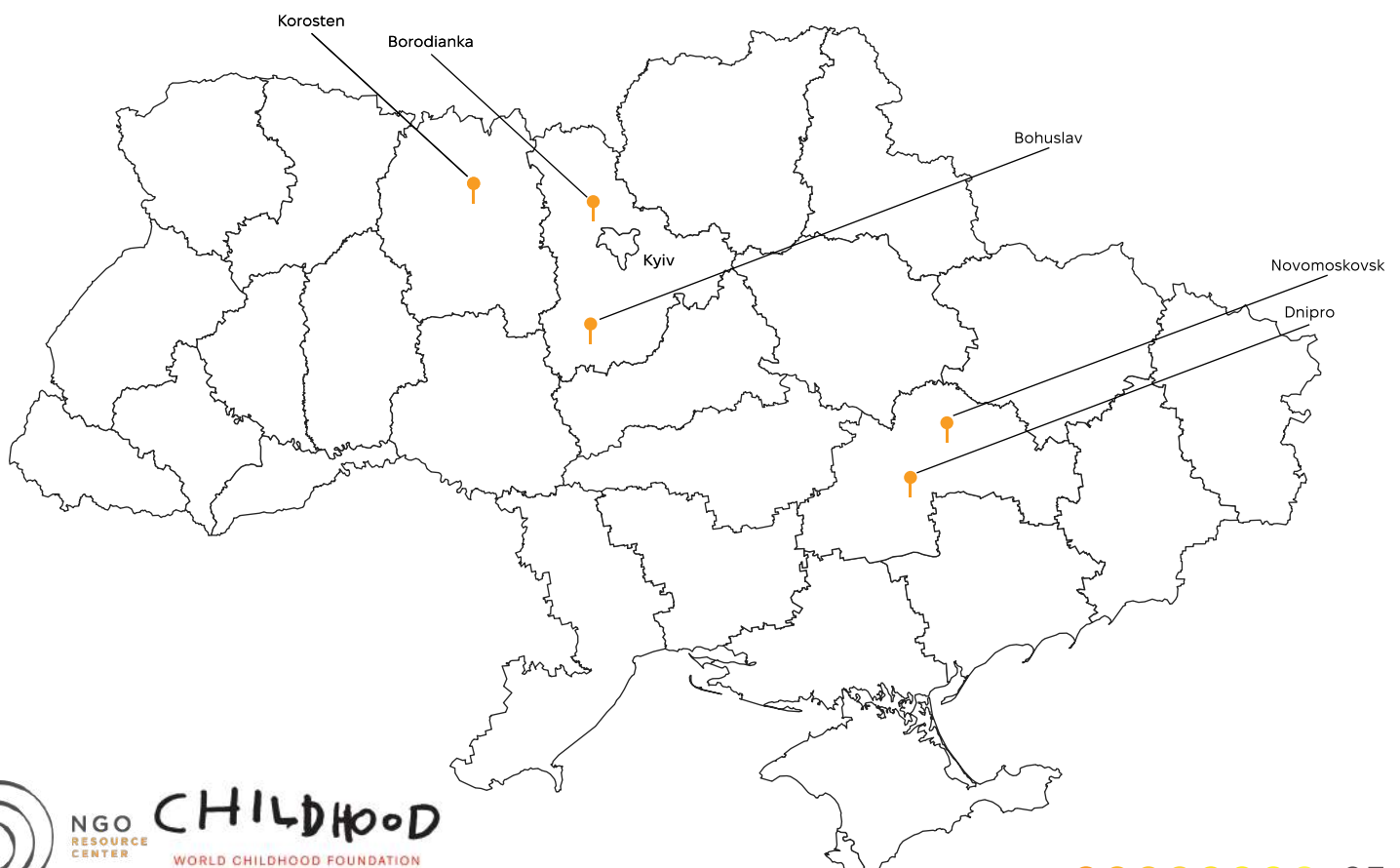
350

individual consultations were held covering 46 children and 35 adults.

73

group meetings were held covering 520 children and 71 adult.

5 child-friendly spaces were opened by NGORC in Dnipro, Novomoskovsk, Korosten, Borodyanka, Bohuslav via our local partner organisations: NGO Vidvazhni, NGO Dobri Sertsia, NGO Promin Dnipro, NGO Power of Love (Borodianka and Bohuslav)



Building capacity to address Child Sexual Abuse in Ukraine

With support from the World Childhood Foundation in 2020, NGORC initiated a long-term holistic initiative for NGO professionals focusing on child sexual abuse awareness and prevention. The program's success and the significant growth of Ukrainian civil society in 2022-2023 prompted us to expand our outreach. In response to this, we managed to target newly established organizations, humanitarian workers, and volunteers.

The primary goals of the project were to enhance the capabilities of the NGO sector in safeguarding the rights of children impacted by sexual abuse, including online abuse, and to empower NGO staff to recognize and address bias when assisting children affected by sexual abuse and violence.

As awareness about child sexual abuse survivors increased through government and media channels, interest in our long-standing training has surged.



14

trainings in child sexual abuse awareness and prevention were conducted this year

238

professionals from 93 organizations received trainings

98%

of participants who filled in the feedback form find the training "very useful".

61%

of participants improved their technical knowledge about child sexual abuse and provided response mechanisms.

Identifying needs and providing support for women's rights and women-led NGOs in Ukraine

Since the Russian invasion in February 2022, Ukraine has faced widespread displacement and destruction, with women and children bearing the brunt of the crisis.

Despite challenges, women's organizations swiftly responded to urgent needs of affected women and their families. However, women-led and women's rights organizations often face exclusion from decision-making processes.

The study aimed to understand and support women in civil society during the crisis, addressing financial constraints, advocating for projects prioritizing their needs and amplifying their voices.

96% of respondents confirmed their willingness and ability to continue the work on issues of women's leadership, women's rights, and women's participation in the political and social life of Ukraine.

≈ 50% of the organizations have prioritized responding to survivors of sexual violence linked to the war.

The findings highlight the crucial role of women's organizations in responding to the Russian invasion of Ukraine and emphasize the urgent need for increased funding from international donors for women-led organizations.

After finishing this project, we're thrilled to continue our partnership with Vital Voices in 2024 aimed at preventing conflict-related sexual violence and gender-based violence in Ukraine.

Our focus now is to support survivors and prevent future violence through promoting the implementation of survivor centered approach in GBV and CRSV investigation processes and other advocacy efforts.



Enhanced coordination and support to local and national NGOs in Ukraine

In 2023 NGORC in cooperation with ICVA, HAG and InfoSapiens conducted comprehensive initiative focusing on creating a baseline of the localization of humanitarian response efforts in Ukraine. The findings of this research were documented and published in a report called “A Humanitarian Localization Baseline For Ukraine”.

With this initiative, we are trying to establish “where we are” in terms of localization of humanitarian assistance.

The research methodology was based on the Localization Measurement Framework and Tools developed by HAG and PIANGO, that has been used globally.

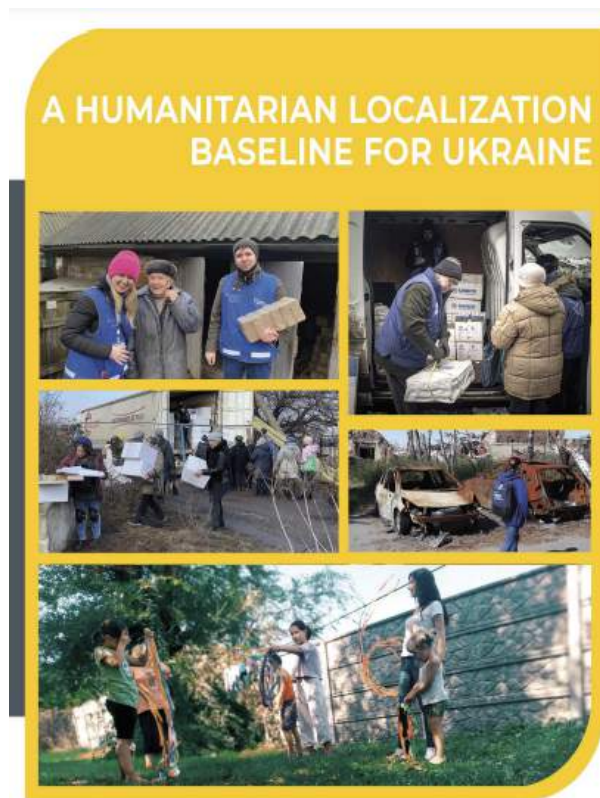


The framework provides for seven domains and each area has an impact indicator and a short set of progress indicators covering both quantitative and qualitative aspects.

Therefore, it enables us to comprehensively measure progress the perception of progress in localization.

It was obtained from the research that the highest level of evidence of localisation is within the areas of Capacity and Participation, and the lowest evidence of localisation we find within the areas Funding and Policy influence.

The initiative has received acknowledgement in Ukraine and abroad.



This initiative serves as a comprehensive resource for assessing the progress of localization efforts in Ukraine. Thus, every individual stakeholder is able to identify what can and should be changed within their approach, or to advocate for general change.

- **As a basis for discussion**
This baseline aims to objectively assess the progress of localization in Ukraine, facilitating discussions at both organizational and systemic levels.
- **As a basis for planning**
It identifies areas of limited progress for planning priorities. Stakeholders from different organizations, along with donors and policymakers, can collaborate to set change targets.
- **As a basis for tracking change**
The report provides a framework and indicators for measuring change, publicly accessible for organizations to track progress and develop their own baselines.



NGO
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A GLOBAL NGO NETWORK
FOR PRINCIPLED AND EFFECTIVE
HUMANITARIAN ACTION

Expanding Education in Emergency

NGORC collaborates closely with Ukrainian CSOs to enhance their organizational capacities, address immediate needs, and foster organizational growth.



National partner capacity support

Street Child UK offered capacity strengthening support for Street Child UK partners in Ukraine, that includes for instance, institutional strengthening, emphasizing compliance, finance, and safeguarding to enhance effectiveness of the projects. Additionally, coaching on resource mobilization, reporting, and representation was provided based on partners' needs.

39 NGO staff trained among Streetchild partners (Ridni, ZMU, Airlight, WCU), to date.

Provision of Psychological First Aid and Psychosocial Support

Street Child partners in Ukraine were offered the opportunity to participate in an organized trips incorporating supportive art therapy or a two-day training program on self-help strategies for burnout prevention. This catered to diverse preferences and provided participants practical tools and techniques to manage stress and well-being.

45 NGO staff received Psychosocial Support through events, Burnout prevention trainings or individual/group sessions, to date.



Pathway to Localisation of Child-protection within the Ukrainian Humanitarian Response

Capacity-Strengthening

Ukrainian local and national actors have emerged as key humanitarian responders after the full-scale invasion, playing a primary role in humanitarian efforts. However, despite notable achievements, many organizations have gap in necessary knowledge, qualifications, and skills required to address the intensified demands of working within a war context and adjusting to organizational challenges.

Within this project:

20 grants were provided for civil society organizations, strengthening their institutional capacity and supporting core activities.

216 NGO staff members received benefits from the grants.



Partnerships

Our partnership network comprises a diverse range of organizations, each receiving grants tailored to their specific risk levels and needs.

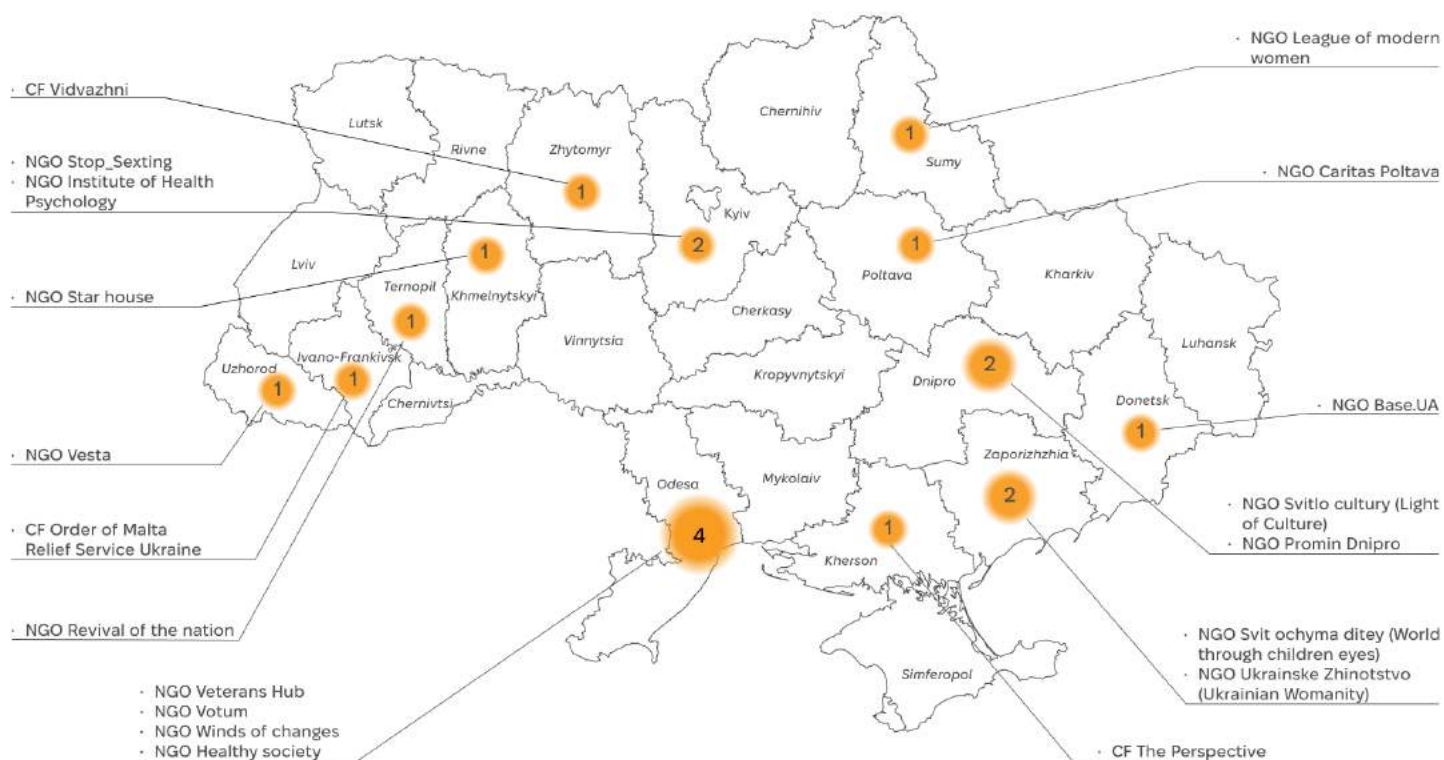
4 low-risk partner organizations received grants of \$40,000 each.

8 medium-risk partners received \$10,000 each, with additional funds available as needed for responding to the Kakhivska Hydropower Plant explosion (\$10,000) and mini-grants (\$2,000).

4 new high-risk partners received grants of \$2,000 each.

All our partners implemented projects in the field of child protection, and thus within the partnerships formed in this project, we provided humanitarian assistance to more than 10 000 children and 20 000 adults, among them, their project reached about 4.5 thousands of people with disabilities.

Pathway to Localisation of Child-protection within the Ukrainian Humanitarian Response



This year, we directly partnered with 19 national and local organizations all over Ukraine. We cooperated with 6 pre-existing partners and through an open call for proposals, we identified 13 more partner-organizations from Poltava, Donetsk, Zaporizhzhia, Dnipro, Odesa, Zhytomyr, Ivano-Frankivsk, and Khmelnytskyi regions.

All partners have been working on the psychosocial support of children and their families, with their projects aimed at preventing violence, promoting conflict-free communication within families and among peers.

Often, organizations have utilized various methods of mental relief for both children and adults. Psychologists have been working on group and individual counseling sessions. Specialized training sessions on leadership, internet safety, mine safety, and other skills have been conducted for teenagers.

Among others, our partner #stop_sexting has launched an informational campaign against online violence towards children in the form of an animated film, which has been viewed by more than 5.000.000 individuals.

We are currently continuing our activities in new projects for 2024 and have offered further cooperation to 8 of our partners.

Pathway to Localisation of Child-protection within the Ukrainian Humanitarian Response

Child protection and Prevention of Sexual Exploitation and Abuse

We identified a gap among Ukrainian CSOs in the field of Safeguarding and PSEA and organized a course for PSEA focal points and other relevant staff.

Our goal was to enhance understanding and provide tools for developing or improving policies within organizations. Often, policies are formally approved but not actively implemented, leading to staff unawareness.

We aimed to bridge this gap by providing practical tools for NGOs to develop relevant policies tailored to their contexts. We emphasized the importance of actively implementing these policies and advocated for clear and practical approaches to policy writing.



Mental health support for humanitarians

In the context of the ongoing war, it's crucial to support the mental health of humanitarian workers that are often exposed to high levels of stress, trauma, and emotional strain as they provide aid and support to those affected by the war.

In response to this need NGORC has conducted:

- 8 Burn-out prevention trainings for 102 beneficiaries from 38 organizations
- 2 Well-being trainings for 39 beneficiaries from 21 organization
- 7 Support groups for 40 beneficiaries from 19 organizations
- 63 Individual consultations for beneficiaries from 41 organization
- 5 Supervision groups for 25 beneficiaries from 12 organizations
- 6 Individual supervision consultations for beneficiaries from 6 organizations

Strengthening the effectiveness of humanitarian protection in Ukraine through localization initiatives

In September 2023 NGORC in collaboration with the Embassy of Switzerland and Australia Aid started a new project aimed at strengthening humanitarian action in Ukraine.

We have developed training programs to enhance the capabilities of these local NGOs. These programs include burnout prevention sessions, capacity strengthening support, and support in policy development. So far, 78 individuals have benefited from these initiatives, gaining essential skills and support to strengthen their effectiveness.

Furthermore, we prioritize mental health and psychosocial support within educational settings and communities. Our initiatives include burnout prevention training for school staff, individual/group support sessions for educators, children, parents, and guardians. These efforts have reached 385 individuals (271 children, 114 adults) to promote resilience and well-being, to date.

This project, set to run until September 15, 2024, builds on NGORC's ongoing efforts to strengthen humanitarian action in Ukraine.



Supporting community led Shelter assistance in Eastern Ukraine

In December 2023 NGORC partnered with Helvetas to empower Ukrainian civil society organizations and community-based organizations to deliver effective humanitarian assistance to people affected by the war.

The project aims to:

- Empower local responders to become more effective and sustainable in delivering humanitarian aid, particularly shelter assistance, to war-affected populations.
- Enhance the capacity of local organizations to meet international donor compliance standards and participate meaningfully in humanitarian programs.
- Promote localization of aid efforts by strengthening Ukrainian ownership and leadership in the humanitarian response.

This project, initiated in 2024 and set to run until November 30th, is targeting to support 14.890 beneficiaries. Among them 890 local responders and 14.000 individuals affected by the war assisted by supported local CSOs.



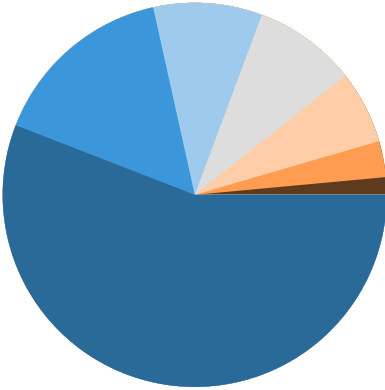
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HELVETAS

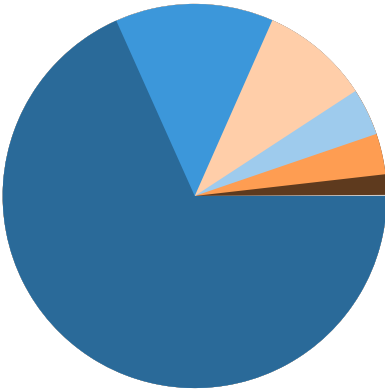
Financial Overview: 2023

Revenues and Balances



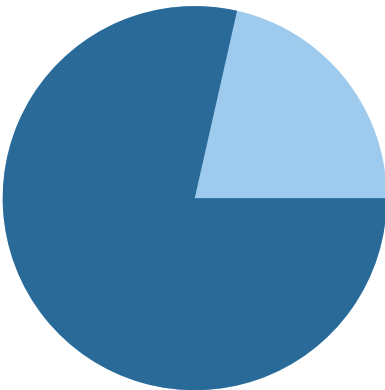
Partners	USD
Ukrainian Humanitarian Fund	687.371
World Childhood Foundation	192.054
Vital Voices	112.622
Swiss Agency for Development and Cooperation	106.373*
Street Child UK	75.469*
ICVA	37.199
Australian Aid	18566*
Total	1.229.654

Expenditures



Partners	USD
Ukrainian Humanitarian Fund	734.795
World Childhood Foundation	143.302
Street Child UK	98.676*
Vital Voices	42.771
ICVA	36.964
Australian Aid	18566*
Swiss Agency for Development and Cooperation	638*
Total	1.075.712

Types of Funding



Direct	78,5%
Indirect	21,5%

*Financing amounts for certain projects were received in Swiss Francs (CHF) and British Pounds (GBP). To maintain consistency in reporting, all CHF and GBP amounts have been converted into US dollars (USD) using the exchange rate prevailing at the time of the transaction. The exchange rate used for conversion is indicated in the respective project's financial records.

Financial Overview: 2023

Project Partner	2022	2023												2024
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Street Child UK (UBS)		█												
World Childhood Foundation (Emergency grant)		█												
ICVA		█								█				
Vital Voices		█									█			
Australian Aid										█				
Swiss Agency for Development and Cooperation										█				
Ukrainian Humanitarian Fund		█												
World Childhood Foundation (Main Project)		█												
Street Child Uk		█												

In 2023, NGORC contributed 2,342,688 UAH in taxes for our employees.

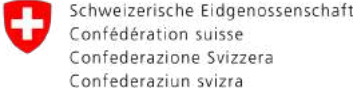
Employees	
Regular staff	11
Civil law contracts	7

Taxes paid	
Single social contribution	848.547 UAH
Payroll taxes	1.494.141 UAH

Our Donors

NGORC is grateful to our generous donors for the unwavering support in 2023.

We appreciate your belief in our work and the trust you have placed in us.



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